

ORGANIZATION PROFILE



MEDIATION TRAINING INSTITUTE INTERNATIONAL (MTI), EAST AFRICA

**(“Providing Training, Accreditation / Certification in Mediation and other
alternative Dispute Resolution methods in Africa”)**

1. WHO WE ARE

Mediation Training Institute (MTI) East Africa is an international Training / Certification and consulting institution specializing in mediation Training and consultancy. We partner with organizations to help people improve mediation and other alternative dispute resolution skills essential to workplaces, business, community, family/organizational success. We work in partnership with international organizations, corporations, nonprofits, banks, hospitals, small businesses, government agencies, associations, universities, colleges, and schools to weave the Mediation culture of resolving disputes into their systems.

2. OUR MISSION

MEDIATION TRAINING INSTITUTE INTERNATIONAL EAST AFRICA has been providing customized Mediation training and certification for organizations and individuals for many years. Our mission is to provide the best training and certification in professional Mediation skills, peace building and conflict management for use at home, in the workplace, Courts, commercial settings and in the community.

3. OUR VALUES

In all our business dealings we are guided by the following principles which we strongly believe in:

- ❖ Maintenance of a high reputation for professionalism and integrity in all that we do
- ❖ Collaboration with organizations and individuals to optimize sharing of resources
- ❖ Striving to achieve long term relationships founded on mutual gain dealings, always operating in the spirit of service, fairness and harmony.

4. OUR OBJECTIVES

a) **Training:**

To conduct training in professional Mediation and related areas through open enrolment or customized seminars and workshops.

b) Certification:

To assess and certify candidates who fulfill the Certification requirements under our qualifying assessment programs.

c) Mediation Services:

To provide mediation services through our mediation centers situated across the country and related services that the parties may request

d) Research:

To support, engage in, conduct and foster research in the field relevant to mediation, Peace building and conflict management.

e) Promotion of the Mediation profession:

To participate in regulation and management, support and guidance of practitioners of mediation and related dispute resolving systems

f) National and International Relations:

To develop, maintain and nurture relations with similar organizations within East Africa and throughout the world

g) Public Awareness:

To initiate activities which are designed to promote public awareness of advantages of using mediation and alternative dispute resolution mechanisms.

h) Publications:

To initiate, support or develop publication of magazines, periodicals and other legal material on mediation

5. OUR SERVICES

a) Skills training programmes leading to Professional Certification. The trainings will be conducted by holding seminars and workshops. The skills training programmes cover all the branches of mediation listed below

b) Mediation Services

c) Consultancy in mediation covering the following branches of mediation:

- ❖ Workplace mediation and conflict resolution
- ❖ Environmental mediation
- ❖ Commercial/Civil mediation/Court Mandated Mediation
- ❖ Divorce and Family mediation
- ❖ Construction disputes mediation
- ❖ Peer mediation(for schools and colleges)
- ❖ Basic mediation
- ❖ Community mediation
- ❖ Victim offender Mediation(Restorative Justice)
- ❖ Mediating Insurance Disputes
- ❖ Tenant landlord mediation
- ❖ Law enforcement mediation (for police officers)
- ❖ Mediation of Cooperate Governance issues.
- ❖ Mediation of County Government Disputes.
- ❖ Conflict Dynamic Profile assessment instruments

Details of the services are provided separately:

Additional services are provided through our professional practice support programmes which include the following services:

- Conferences and Symposiums
- Publication and dissemination of information
- Interactive on line discussion of relevant issues
- Continued Professional Development Activities
- Functions – (Luncheons, dinners, Professional talks)
- Alumni Club

6. OUR RESOURCES

Each of the listed areas in which we provide mediation related services is headed by a Certified, practicing and experienced professional mediation trainer supported by a team of professional trainers who are well trained and experienced in their areas of specialty.

TRAINERS

Currently we have a total of 42 qualified and certified trainers. Among the **42 trainers**, those who are fully engaged in training are:-

1. **James Mangerere CPM Advocate – The chief trainer/Director of training , IAM Distinguished fellow**
2. **Asinatu Gamariel CPM - Consultant/mediation trainer**
3. **Justus Munyithia Advocate –CPM – mediation trainer**
4. **Pamela Ogega – Consultant, teacher / professional mediator/Mediation trainer**
5. **Charles Getanda Advocate- CPM - Consultant, Lecturer / professional mediator/Mediation trainer**

Others are part time mediation trainers depending on the magnitude of the assignment available.

DIRECTORS

The following are the Directors of MTI International East Africa

1. **James Mang’erere Advocate – Kenyan -C.E.O and Training Director**
2. **Vellah Oyando –Kenyan- Operations Director**
3. **Lucas Ayorah – Kenyan –Executive Director -Finance**
4. **Catherine Chikondi Zulu - Executive Director -overseas business**
5. **Smokey Chikondi Zulu- Zambian - Executive Director - overseas business**
6. **Ezra Nyakundi- Kenyan –Executive Director - marketing**

MTI INTERNATIONAL East Africa has many associates who work in consultation with MTI in developing mediation Training in East Africa and beyond.

MTI INTERNATIONAL East Africa has several affiliates in other continents outside Africa .Those in Africa are **MTI (I) Uganda** **MTI (I) Tanzania** **MTI (I) Zanzibar** and many others that are developing .

7. CONTACT us at :

For any clarification, please do not hesitate to contact Mr. Mang'erere on telephone nos 0707124831 /0733854901/020 2227886 or visit our website below . Postal address P.O Box 42199-00100 Nairobi. Physical address: Agip House 4th floor suite 417
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