



**MEDIATION TRAINING INSTITUTE INTERNATIONAL (MTI), EAST AFRICA( APREMIER MEDIATION TRAINING AND CERTIFICATION INSTITUTE IN AFRICA)**

**(“Providing Training and Certification in Mediation and other alternative Dispute Resolution methods”)**

**MEDIATION TRAINING INSTITUTE INTERNATIONAL (MTI) EAST AFRICA** is an international Training/Certification and consulting institution specializing in mediation Training and consultancy. We partner with organizations to help people improve mediation and other alternative dispute resolution skills essential to workplaces, business, community, family/organizational success. We work in partnership with international organizations, corporations, nonprofits, banks, hospitals, small businesses, government agencies, associations, colleges, and schools to weave the Mediation culture of resolving disputes into their systems.

**MEDIATION TRAINING INSTITUTE INTERNATIONAL EAST AFRICA** has been providing customized Mediation training for organizations and individuals for over 15 years. Our mission is to provide the best training in mediation and conflict management skills for use at home, in the workplace, Courts, commercial settings and in the community.

**MTI E.A** delivers the most intensive, comprehensive, and effective Professional mediator training available anywhere. Hence, we are among the recognized **global leaders** in developing mediators for workplaces, Homes, commercial settings, Courts and communities.

Participants will explore firsthand the skills and knowledge needed in the practice of Professional Mediation. We have re-modeled our course to pay particular attention to Africa’s unique environment in conflict resolution that is real and practical for immediate use after the training.

MTI International East Africa has applied and is at the last stages of being approved as a qualifying assessment Center for the International Mediation Institute(IMI) and is almost through with collaboration arrangements with Singapore International Mediation Institute (SIMI) on our 50 hour Professional Mediation training program.

## OUR PROGRAMS

**1. FIVE DAY (50 HOUR) PROFESSIONAL MEDIATION TRAINING WORKSHOP** -We run the professional mediation training workshop quarterly.

Upon successful completion of the training, participants are certified as a professional mediators , their names and profiles are included in the prestigious MTI International East Africa Roster of Certified professional mediators , they automatically receive membership to the Society of Mediators of East and Central Africa , they also are eligible to join the Institute of Chartered Mediators and Conciliators (ICMC) .

The course is accredited by the Law society of Kenya and lawyers who attend the course will receive 3 CPD Units. Those who qualify are also eligible to apply and be accredited by the Mediation Accreditation Committee of the Judiciary. Those who qualify will further be entitled to A free **mentorship program** under the MTI East Africa Mentorship program and will receive continuous professional support free.

Our past participants include conflict resolution practitioners, lawyers, advocates , Magistrates and Judges , Counselors and psychologists , HR Managers , accountants , Engineers , Medical doctors , and Professionals from Government agencies , educational /academic institutions , The judiciary, Business corporations , the Media, the Police , as well as Local , regional and international organizations.

**2. ADVANCED MEDIATOR CERTIFICATION** - The new Advanced Mediation skills Development course will help you take your mediation skill set to the next level. Over the course of five days, you'll gain a toolkit for tackling even the most challenging multiparty disputes. This is A highly interactive, skill enhancement course facilitated by experienced trainers with decades of experience in mediation training. It is limited to professional mediators who want to enhance their skills for handling complex disputes.

**3. ON-LINE PROFESSIONAL MEDIATION TRAINING-** in collaboration with **Edwards Mediation Academy –U.S.A**, We will be offering an 8 week online professional mediation training program from the month of September 2018 aimed at assisting busy professional to gain experience while engaged in their busy schedules.

**4. PREVENTING, MANAGING, AND RESOLVING WORKPLACE CONFLICT** - Thousands of people have learned this practical tool for the prevention and early resolution of workplace conflict. This includes among others ,Party Directed Mediation (**PDM**) and Subordinate Supervisor Mediation (**SSM**).

5. Peer Mediation for schools, Colleges and Student Leaders (2 Days)
6. Community Mediation Training (3 Days)
7. Victim Offender Mediation Training (Restorative justice) (3 Days)
8. Commercial/ Civil Mediation Training (40 hours)
9. Mediation Training for Journalists (2 Days)

10. Tenant landlord mediation (1 day)
11. Mediation training for (police) patrol officers (2 days)
12. Mediating natural resources and environmental disputes ( 3 days)
13. Bank (foreclosure) mediation ( 2 days )
14. Mediating Insurance disputes ( 3 days )
15. Mediation for Corporate Governance Disputes (2 Days)
16. Strategic Management of Organizational Conflict (1/2 Day)
17. Mediation Training for medical staff (2 Days)
18. Mediating political parties disputes (2 days)
19. a comprehensive Church/Faith based Mediation training (3 days)
20. Mediating medical negligence disputes (3 days)
21. Communication Skills training (1 Day)
22. Collaborative Negotiation training (2 Days)
23. Consensus building training (2 days)
24. Comprehensive Advanced Family Mediation training (5 DAYS)
25. Peace building and conflict transformation training ( 3 days)
  
26. Master negotiation skills (2 days)
  
27. Negotiating with customers (1 day)

#### **OUR TRAINERS**

We have 42 tutors, who are accomplished professional mediation trainers of international repute with decades in mediation training and practice, led by the chief trainer Mr. James Mangerere Advocate, a Distinguished Fellow of the International Academy of Mediator, an accredited Master professional mediation trainer by MTI international, A Chartered mediator, a conflict Dynamics User and an Alternative Dispute Resolution (ADR) systems design specialist with more than 15 years training experience.

For Further information please visits our offices at:

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**Visit our websites: [www.mtieastafrica.org](http://www.mtieastafrica.org), or [www.mtieastafrica.or.ke](http://www.mtieastafrica.or.ke)**